



## Quality Policy

ALCA S.r.l. was founded in 1982 by Cavalli Alberto as an individual artisan company that operates in the sector of mechanical processing for third parties. In 1990 the expansion and modernization process began, also consolidated by the entry into the company of the children. Over time, the machine park has been expanded and renewed with CNC lathes and machining centers, new staff incorporated, and new cutting-edge technologies used, in order to remain competitive and efficient. In addition to the classic mechanical processes, ALCA S.r.l. aims to create, for its customers, complete mechanical groups, assemblies also with electrical parts.

All these innovations have allowed the company to expand on the market also internationally. To achieve full customer satisfaction, the Company has decided to operate following a Quality System, compliant with UNI EN ISO 9001. Improvements in the quality sector, in line with customer expectations, are the key to successful business.

To ensure the pursuit of its mission, ALCA S.r.l. dynamically analyzes its context, identifying the internal and external factors that are crucial for achieving its strategic objectives and the results expected by the Quality Management System. ALCA S.r.l. also adopts a risk-oriented approach and proposes to implement the appropriate actions to address risks and opportunities for each objective and business process identified in the System. An approach to quality that aims to improve the performance of all company functions will also produce greater efficiency and flexibility and improve the company's image and economic results. For the reference period, the objectives of the Quality Management System can be identified in document MO-6.1-01. The Management undertakes to take an active role in promoting all activities that influence Quality, through:

- the careful planning and management of company activities and resources, to ensure precise, effective and efficient operational processes;
- adequate staff training, to guarantee motivation and competence;
- the efficiency and safety of infrastructures and the work environment, in compliance with the applicable legal requirements;
- an approach to business activities based on ethics and fairness.

The Quality policy is re-evaluated on the occasion of the Management System Quality Review in order to adapt it to any changed regulatory, technological, organizational, economic conditions; is suitably disclosed within the Organization and to interested parties.

Pozzo D'Adda, 18/02/2020

*The Direction*